



## **The Israeli Federation of International Freight Forwarders and Customs Clearing Agents**

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To whom it may concern,

22/08/2023

### **Re: Israeli Customs working schedule during the Jewish new year's high holidays, September 2023.**

The Israeli Customs Directorate published this week their working schedule during the coming 2023 Jewish New Year.

This year, the Jewish New Year Holidays fall on the following days:

- **Jewish New Year** begins sunset of **Friday, September 15th, 2023**. Ends nightfall of **Sunday, September 17, 2023**.
- **Day of Atonement (Yom Kippur)** begins sunset of **Sunday, September 24, 2023**. Ends nightfall of **Monday, September 25, 2023**
- **Sukkot** – a week long holiday -Festival of Booths: Begins sunset of **Friday, September 29, 2023**. Ends nightfall of **Friday, October 6, 2023**

### **Customs working schedule: New Year's eve - Sunday, September 15, 2023**

On New Year's eve **Friday, September 15th, 2023**, all main customs houses will be closed, except:

- Customs office at Ben Gurion International Airport, which will be open with only skeleton staff until 12:00.
- Haifa customs export unit will be open between 08:00-12:00.
- Cargo operations at Border crossings:  
Jordan River Border Terminal (Sheik Hussein border crossing) will be closed  
Allenby Bridge border crossing, will be **closed**.  
Nitzana Border Crossing (From Egypt), **will be closed**.  
Yitzhak Rabin Border Terminal (Arava Terminal) **will be closed**.

**Customs working schedule: Day of Atonement's eve, Sunday, September 24, 2023**

On Day of Atonement's eve, all customs houses will be closed, except:

- Customs office at Ben Gurion International Airport, which will be open with only skeleton staff until 11:00.
- Haifa customs export unit will be open between 08:00-11:00
- **Cargo operations at Border crossings:**  
Jordan River Border Terminal (Sheik Hussein border crossing) – will be closed.  
Allenby Bridge border crossing – will be closed.  
**Nitzana Border Crossing** (From Egypt), will be closed.  
Yitzhak Rabin Border Terminal (Arava Terminal) – will be closed.

Customs Directorate as well as the Israeli Tax Authority will be on holiday during the week of Sukkot holiday, which begins sunset of: **Friday, September 29, 2023** until **Friday, October 6, 2023**.

**Working hours at custom field offices on holiday's eve:**

- **On Friday, September 29, 2023 (Holiday eve):**
  - All customs houses will be closed, except:
  - Ben Gurion International Airport will be working from 08:00 until 12:00
- **On Friday October 6, 2023 (Holiday eve):**
  - Haifa customs – export unit will be open provide between 08:00-12:00.
  - Ashdod Customs- export unit will be open provide between 08:00-12:00.
  - Ben Gurion International Airport will be working from 08:00 until 12:00

**On 1/10/2023 up to and including 5/10/2023:**

- Ashdod, Haifa, Ben Gurion International Airport office, and central customs house will be working from 08:00 until 13:00.

Also, note:

- Customs export departments at customs field offices at Ashdod, Haifa, Ben Gurion International Airport will be operating as above. No second shift will be available for customs export services.
- Border crossings which are operated by the Israeli Airport Authority (IAA) will be operating in accordance with IAA's separate publication.
- During the Intermediate days of the Sukkot - Festival of Booths, the automatic customs clearance system will be operating regularly during customs hours.
- However, in cases where imported goods are directed for more extensive customs processes, the customs staff will only handle those goods which are subject to: direct delivery, animals, medicines, dangerous and radioactive cargo, raw materials for industry. Direct delivery process to be pre-arranged by customs brokers.

Faithfully yours  
IFFCCA